



ZARK SOLUTIONS

Empowering Solutions through Technology Integration

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SINGAPORE (HQ) | HONG KONG | INDIA | INDONESIA | MALAYSIA | SRI LANKA | UAE | USA

"Where technology meets innovation,
solutions are born, paving the way for a
brighter future."

ABOUT OZARK

- Established in 2022, Ozark is a One-Stop Solutions Provider cum System Integrator providing a complete gamut of IT Services and Support. Ozark's group company was established in 2005. Whether you are a thriving startup or an established multinational corporation, Ozark's custom solutions are designed to transform and empower businesses across various sectors.
- Headquartered in Singapore, Ozark has offices in Hong Kong, India, Indonesia, Malaysia, Sri Lanka, the UAE and the USA. This makes our reach truly global. We are committed to helping businesses from all corners of the world excel in the digital landscape.
- Ozark has expertise across multiple industries: Data Centers, Healthcare, FinTech, Retail, Real Estate, E-Commerce, Real Estate, Logistics & Supply Chain, Education, e-Learning, Technology, among others.
- Ozark's Technical Expertise includes Networking, Cabling, Installations, Configurations, Deployment, Data Centers, Office IT Setup, Cooling Management, UPS, Energy Efficiency, IT Asset Disposal, Cybersecurity among others.



CORPORATE OFFERINGS



SERVICES

- Network Infrastructure Design
- Network Management
- Network Optimisation
- Network Scaling
- Network & Topology Design
- WIFI Optimisation
- Hardware Maintenance
- Installation and configuration of hardware
- Managed Services
- Structured Cabling
- On-Demand Troubleshooting
- Cyber Security



INFRASTRUCTURE

- New Office Setup
- Lease and Rent IT Equipment
- Re-location of Hardware
- Application Management
- IT Asset Disposal
- Building Management System
- UPS (Power Management)
- Data Center Cooling
- Data Center Setup
- Data Center Management
- Co-Location
- GPU as a service



STORAGE

- Cloud Storage Services
- Disaster Recovery
- Database Management
- Hosting Services



CONSULTING

- Data Center Infrastructure Consulting
- BMS Consulting
- Cyber Security Consulting
- Technology Consulting
- Program and Project Management
- Training and Workshops

DATA CENTER SERVICES



MANAGED SERVICES

- IT & Non-IT Infrastructure Management
- Facility Management
- Technology Operations
- Technology Design
- Lift & Shift
- Rack & Stack
- Co-Location
- Cloud Migration
- IT Hardware Maintenance
- Asset/Data of Life Services



IMPLEMENTATION

- Safety and Security
- Structured Cabling
- Rack
- DCIM
- BMS
- Electrical
- Cooling



CONSULTING

- Data Center Infrastructure Consulting
- BMS Consulting
- Cyber Security Consulting
- Technology Consulting
- Program and Project Management
- Training and Workshops
- Technology Transformation and Delivery
- Technology Roadmapping.

IT INFRASTRUCTURE SUPPORT



- Ozark's Smart Hands is an on-site, operational support service for remote management, installation and troubleshooting of your equipment. Our highly trained and experienced support engineers will be there to provide you with the assistance to perform basic to skilled functions and tasks to equipment and the environment when you can't be.
- We provide the following services



ONSITE TECHNICAL SUPPORT

We are able to provide you with efficient on-site technical support for your clients in Singapore, saving you the time and money of traveling down.



IT CONSULTING SERVICES

We ensure you have the best solution tailored to your needs.



ACCESS TO KNOWLEDGEABLE PRO ENGINEERS

Our highly-trained Engineers and Project Managers are ready and able to provide the last-mile support as an extension of your team.



TROUBLESHOOTING

Where required, we are able to help with troubleshooting any issues or problems that arise and escalating back to your team.

IT INFRASTRUCTURE SUPPORT



Our scope for Smart Hands Support include



CUSTOMER HARDWARE SUPPORT

- Hardware reboots
- Inventory services
- Cold/hot swaps
- Rack and stack
- Labeling services
- Hard drives replacement
- Physical hardware replacement
- Fault finding assistance - hardware/software/networks
- Planning and migration of equipment



INSTALLATION

- Operating system installation
- Memory installation



POWER AND NETWORK

- Structured cabling
- Circuit signal tests
- Cross connect verification
- Remote testing assistance
- Network reconfiguration
- Router/Switch installation and configuration



GENERAL AMENITIES

- Housekeeping
- Secure data erasure
- IT asset recycling and disposition
- Visual inspection
- Cart/server lift delivery
- Procurement services

PROJECT REFERENCES



DESIGN & IMPLEMENTATION OF BACKBONE BMS ACROSS MULTIPLE DRC & DC LOCATIONS

Client: Major Data Center Operator.
(Six Markets across APAC)

Scope: Ozark designed and implemented the complete end-to-end BMS system and infrastructure (switches, routers, servers) across the various data centers. Ozark's experts worked with the client's team to design, install and commission the system.

Result: The client has a successfully implemented system with Ozark providing support services.



DESIGN & IMPLEMENTATION OF WIFI NETWORK AND MONITORING ACROSS MULTIPLE DC LOCATIONS

Client: Major Data Center Operator.
(Multiple locations across Indonesia)

Scope: Ozark designed and implemented the complete WIFI network across multiple DC locations. Infrastructure included access points, cabling and routers. Ozark's expert team worked tirelessly to deliver the project before time.

Result: The WIFI Network is operating as intended with Ozark providing support services.



DESIGN & IMPLEMENTATION OF MKR CROSS CONNECT, STRUCTURED CABLING AND MANHOLE

Client: Major Data Center Operator.
(Over 50 DCs across Indonesia)

Scope: Ozark designed and implemented MMR Cross Connect between different units within the data center; cabling, topology; Fiber connect This included working with multiple departments of the data center to ensure smooth implementation.

Result: The MMR Cross Connect is operating as intended with Ozark providing support services.



SELECTED DESIGN AND IMPLEMENTATION PROJECTS ACROSS DATA CENTERS

Client: Multiple Data Center Operator.

Projects

1. Installation of TLINE
2. Rack Migration and Rack Relocation
3. Consultancy on IT Refresh to improve power consumption.
4. Design and installation of perforated tiles for data center hall.
5. Design and installation of access control systems.
6. Analyse and troubleshoot the reason for WiFi interference and drops across multiple locations; identified areas of poor coverage and installed additional equipment to increase coverage.

THE OZARK DIFFERENCE

Innovation and Creativity

We focus on innovation and creativity to think out of the box when solving problems. We constantly develop new approaches to add value and differentiate ourselves.

Customisation and Flexibility

We offer unique tailored solutions that meet your business' unique needs. We adapt to your business models and provide scalable solutions as a significant advantage.



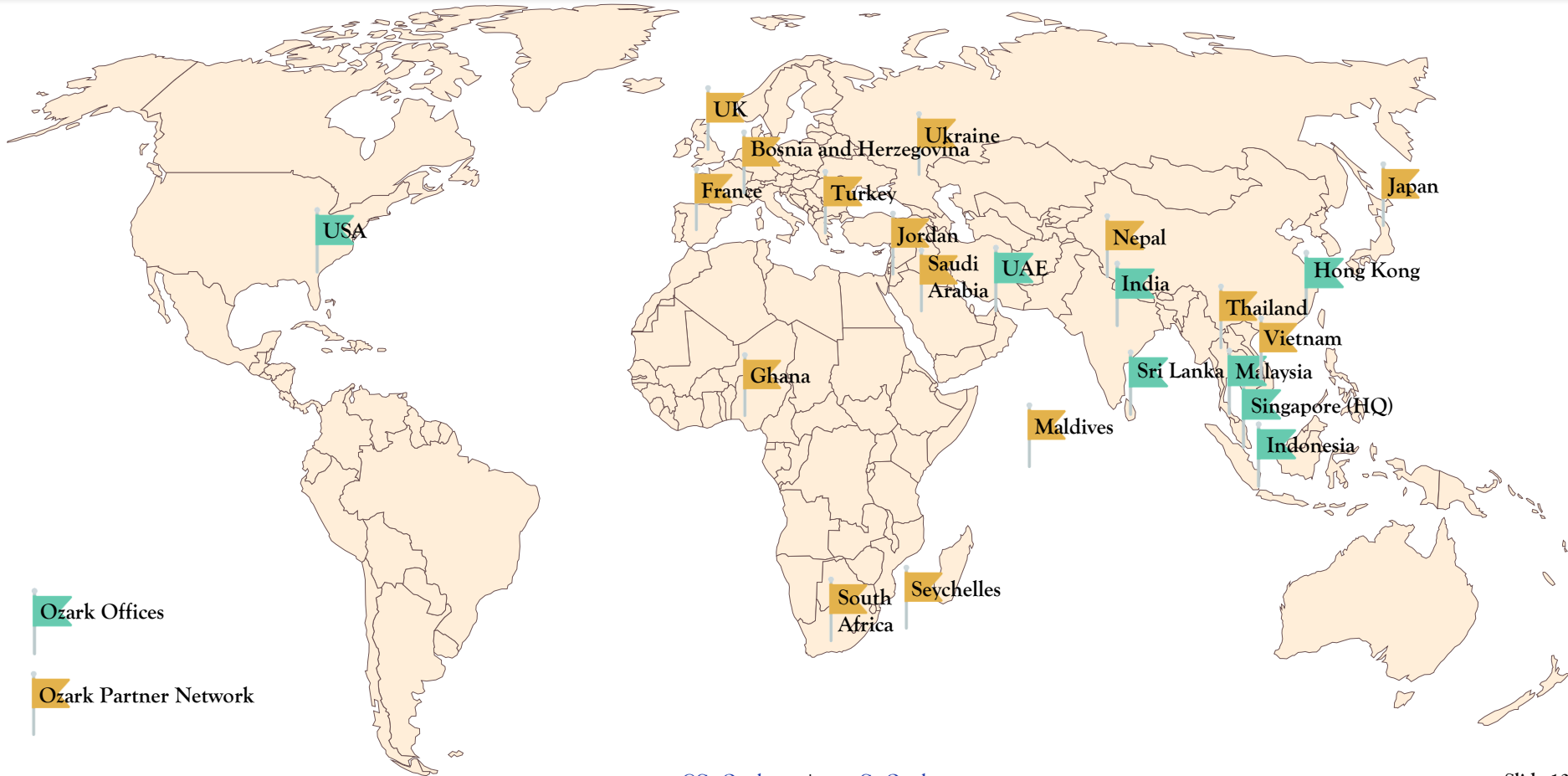
Technical Expertise

Our engineers demonstrate a deep understanding of the technologies, methodologies and frameworks relevant. We possess a track record of successful projects and domain knowledge. This helps us stay ahead of the curve.

Collaboration and Teamwork

We emphasise collaboration both internally and with clients to foster a partnership approach. We actively involve you in each of the processes to achieve the goals intended.

OUR PRESENCE



SELECTED CLIENTELE



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BRAND PARTNERS



How can we help you with your technology needs today?

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integration services.

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